

# Haringey Council

**Annual Residents' Survey**  
**Crime and safety**  
**Criminal justice system**

**Perceptions of:**

- **Safety**
- **Concern about crime**
- **Knowledge of and opinions of the Criminal Justice System**

# Issues covered

- Crime
- Anti-social behaviour and the Criminal Justice System
- Community Cohesion

# Methodology

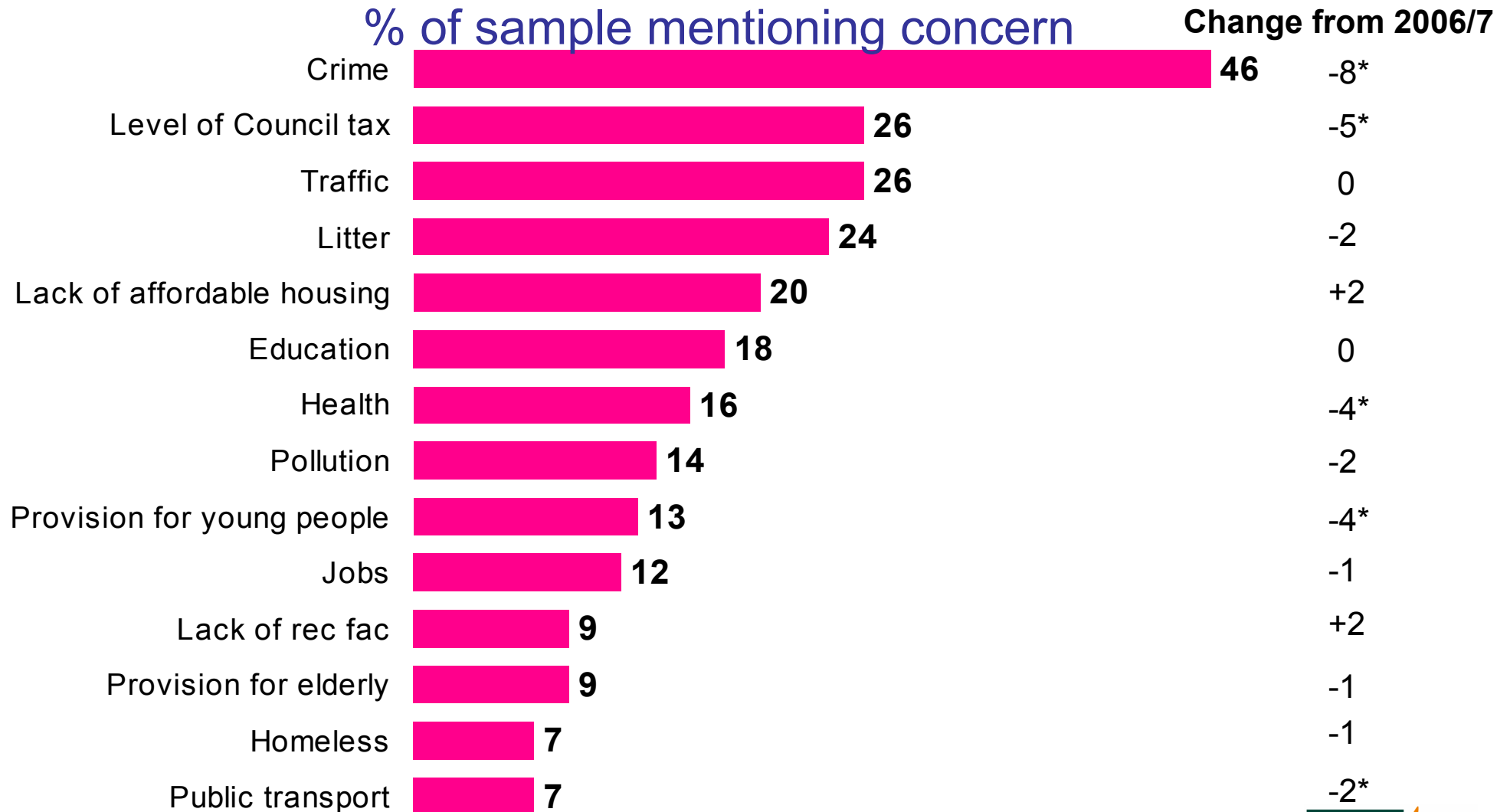
- 1018 interviews conducted in home and in street using CAPI
- Fieldwork conducted from 12 November – 09 December 2007
- Representative quota sample. Quotas set on age, gender, ethnic origin, tenure and working status of women. Census 2001
- 88 sample points across the borough

# Sample profile

	<b>Set</b>	<b>Achieved</b>	<b>Achieved</b>
	<b>(%)</b>	<b>(%)</b>	<b>(No's)</b>
<b>Men</b>	<b>48</b>	<b>43</b>	<b>442</b>
<b>Women</b>	<b>52</b>	<b>57</b>	<b>576</b>
<b>18-34</b>	<b>43</b>	<b>28</b>	<b>283</b>
<b>35-59</b>	<b>40</b>	<b>53</b>	<b>542</b>
<b>60+</b>	<b>17</b>	<b>19</b>	<b>193</b>
<b>White</b>	<b>66</b>	<b>66</b>	<b>669</b>
<b>Mixed</b>			
<b>Black</b>	<b>34</b>	<b>33</b>	<b>334</b>
<b>Asian</b>			
<b>Other</b>			
<b>Owner occupier</b>	<b>80</b>	<b>80</b>	<b>812</b>
<b>Private rent/other</b>			
<b>Council rent</b>	<b>20</b>	<b>20</b>	<b>202</b>

\*Data corrected at the analysis stage  
[www.haringey.gov.uk](http://www.haringey.gov.uk)

# Areas of personal concern



Base: All Haringey residents (1018)

\* Sig

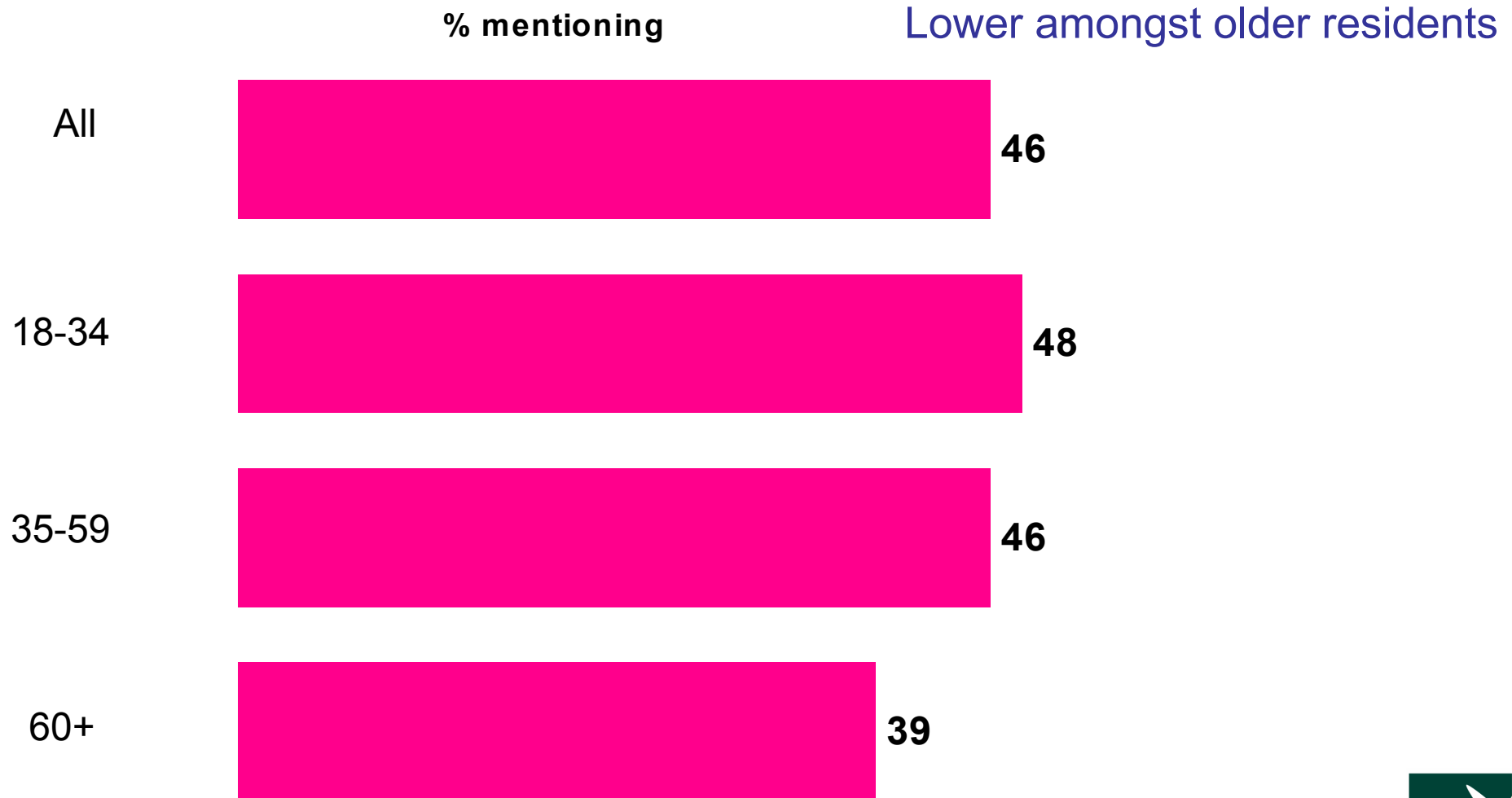
# Changes in areas of personal concern since 2006

**UP:** %  
No concerns have increased significantly

**DOWN:** %

Crime	-8
Level of Council tax	-5
Health	-4
Provision for young people	-4
Public Transport	-2

# Concerns over Crime

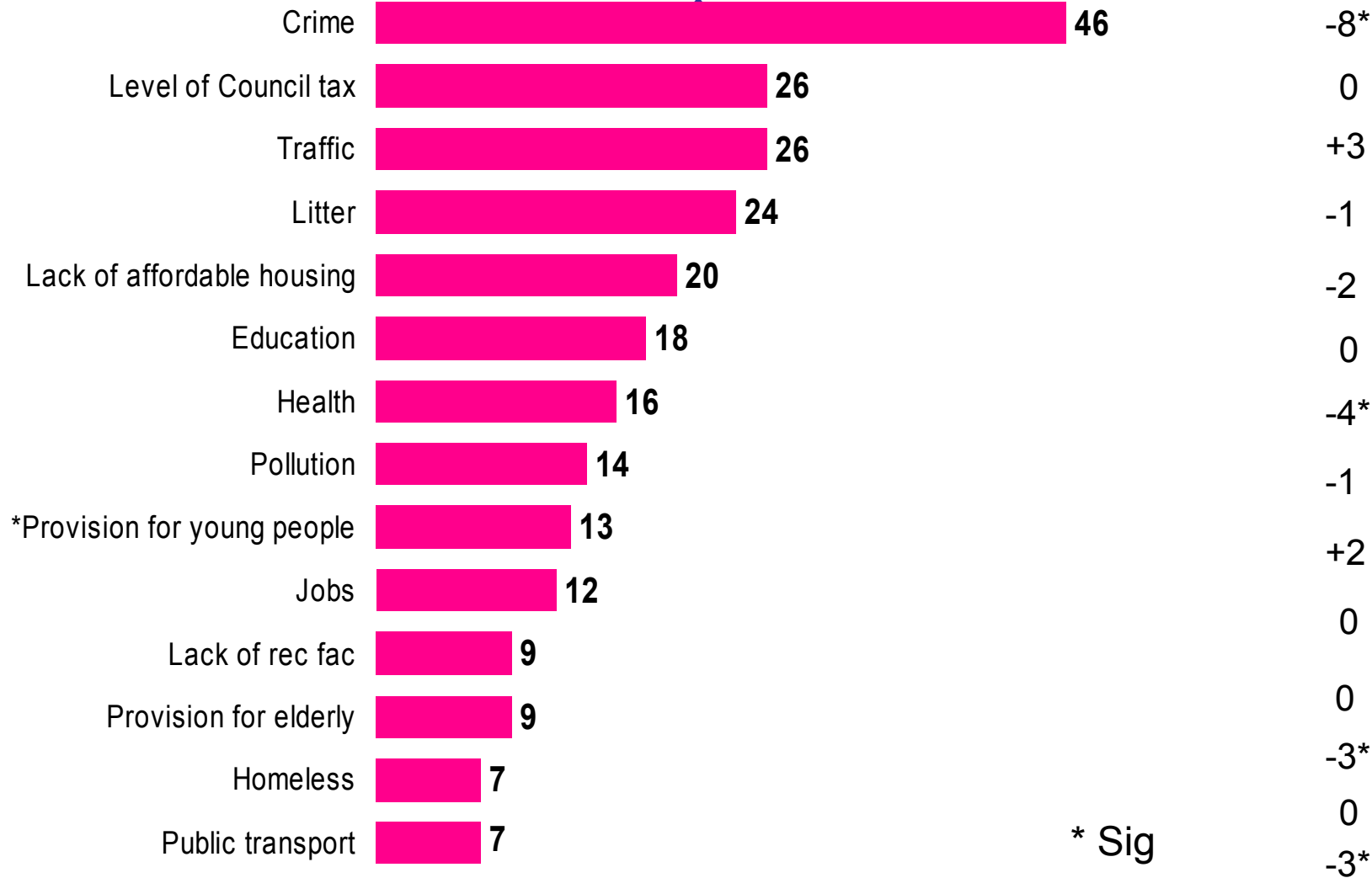


Base: All Haringey residents (1018)

# Areas of personal concern

% difference to London

## London comparison



\* Sig

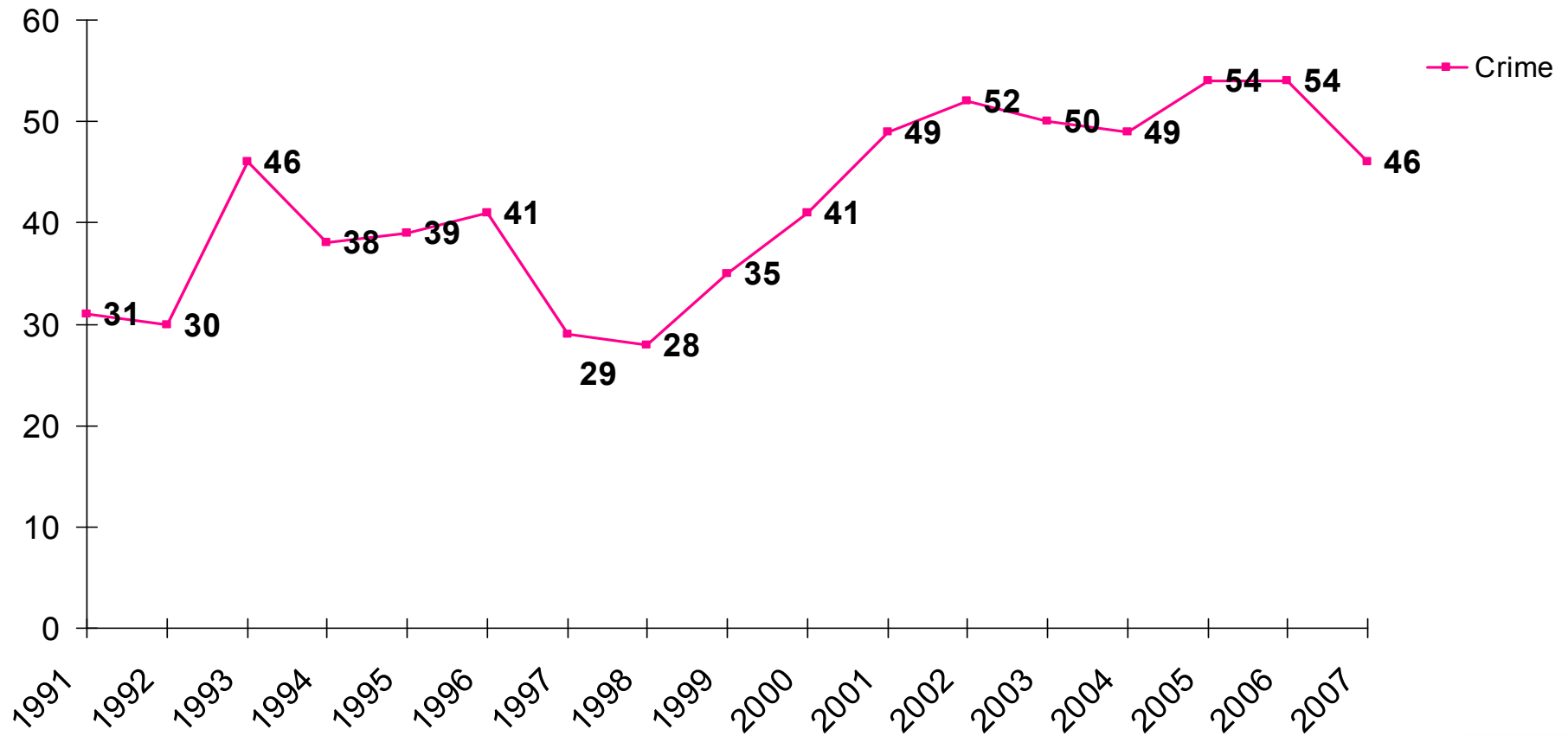
\*only asked to 50% of respondents in the London-wide survey



# Differences from London

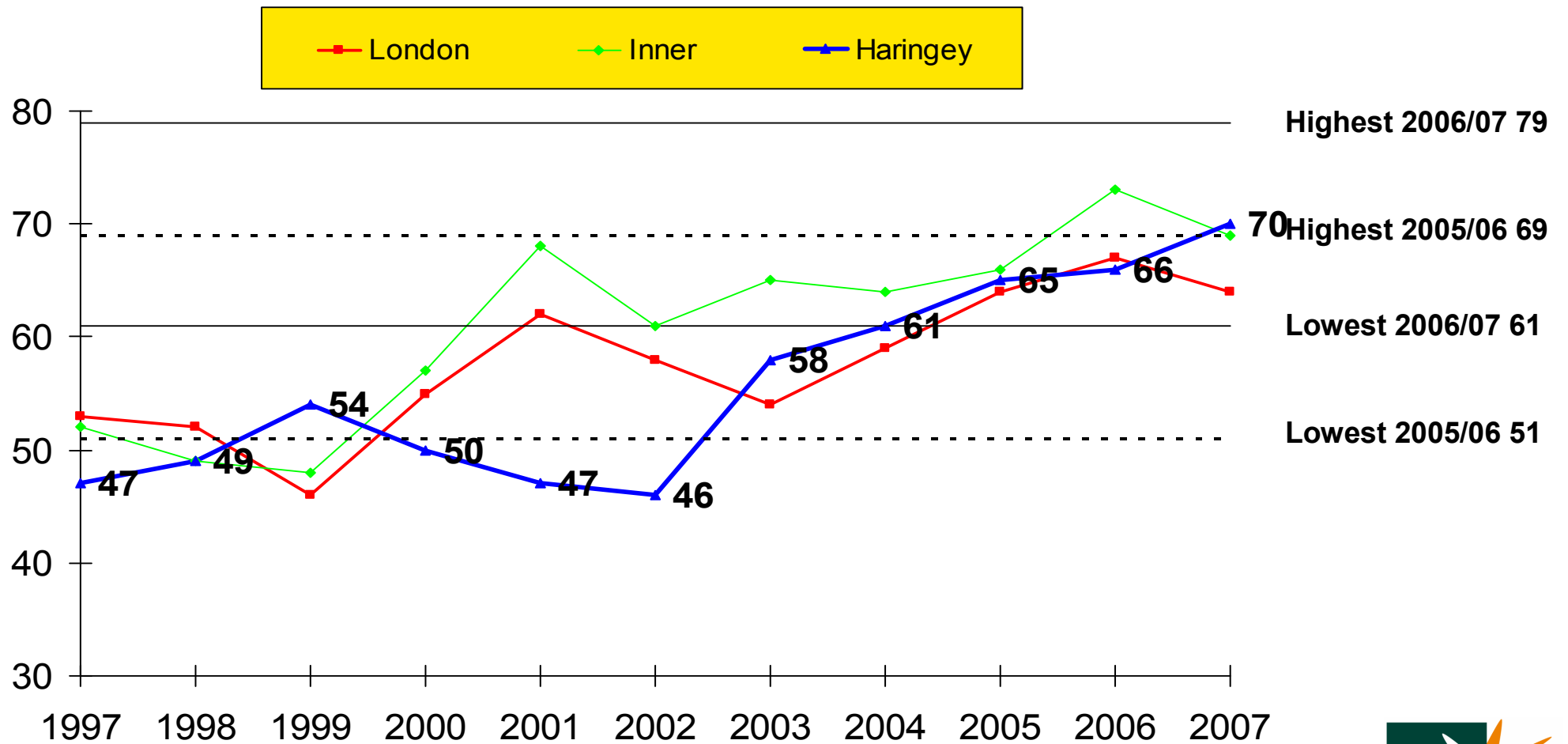
<b>LESS CONCERN IN HARINGEY:</b>	<b>%</b>
Crime	-8
Quality of health service	-4
Provision for elderly	-3
Public transport	-3

# Crime Concern



# Making area better place to live

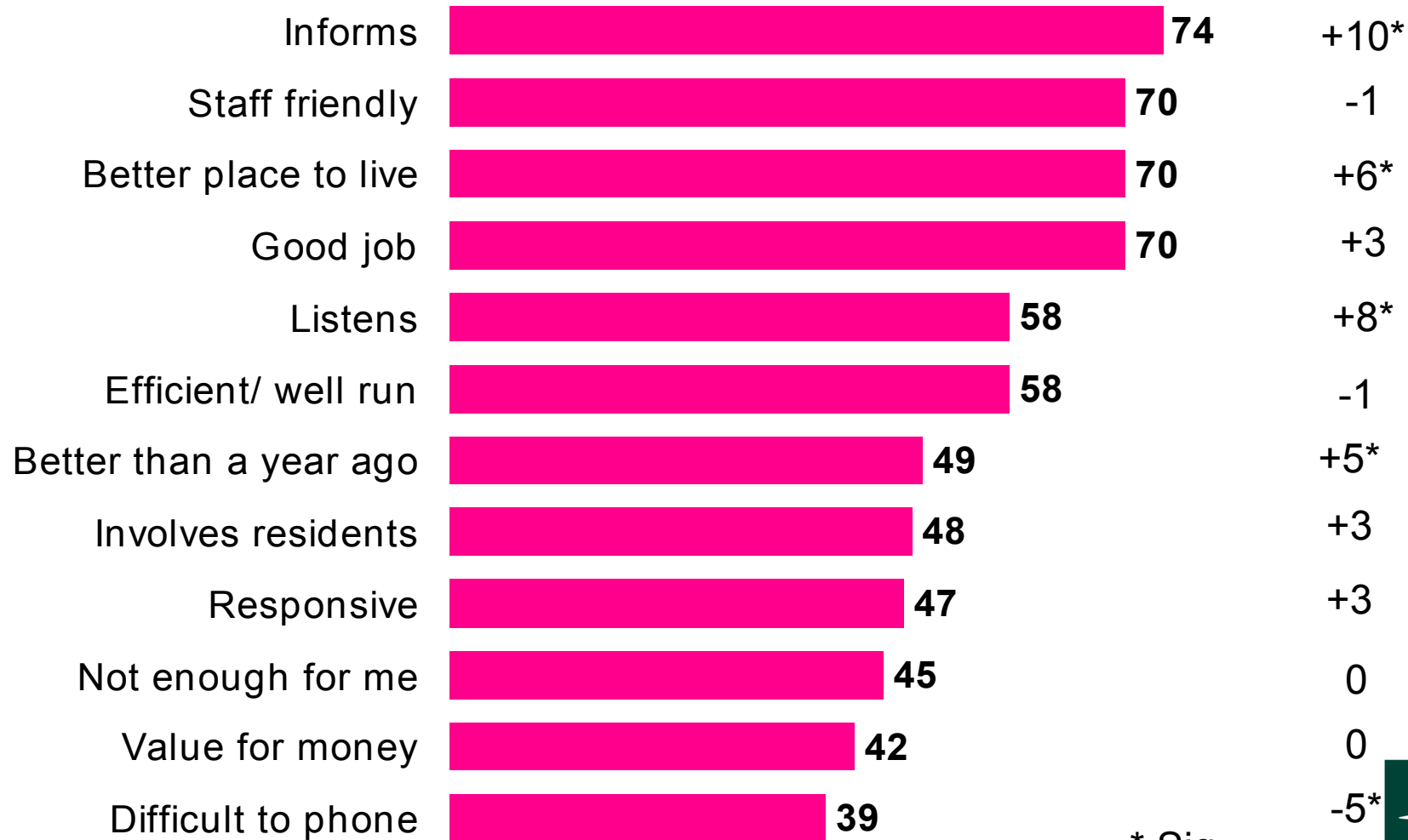
## Improvement this year, now better than London



# Image of Haringey Council

% Saying Great Deal / Some Extent

% Difference from London



\* Sig



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# Council Image 2007

## HARINGEY V LONDON-WIDE

<b>HARINGEY BETTER THAN LONDON:</b>	<b>%</b>
Keeps residents informed	+10
Listens to concerns	+8
Making the area a better place to live	+6
Better job than a year ago	+5
Difficult to get through on the phone	-5

<b>HARINGEY WORSE THAN LONDON:</b>	<b>%</b>
None	

# Perceived service delivery

## Changes from 2006/07

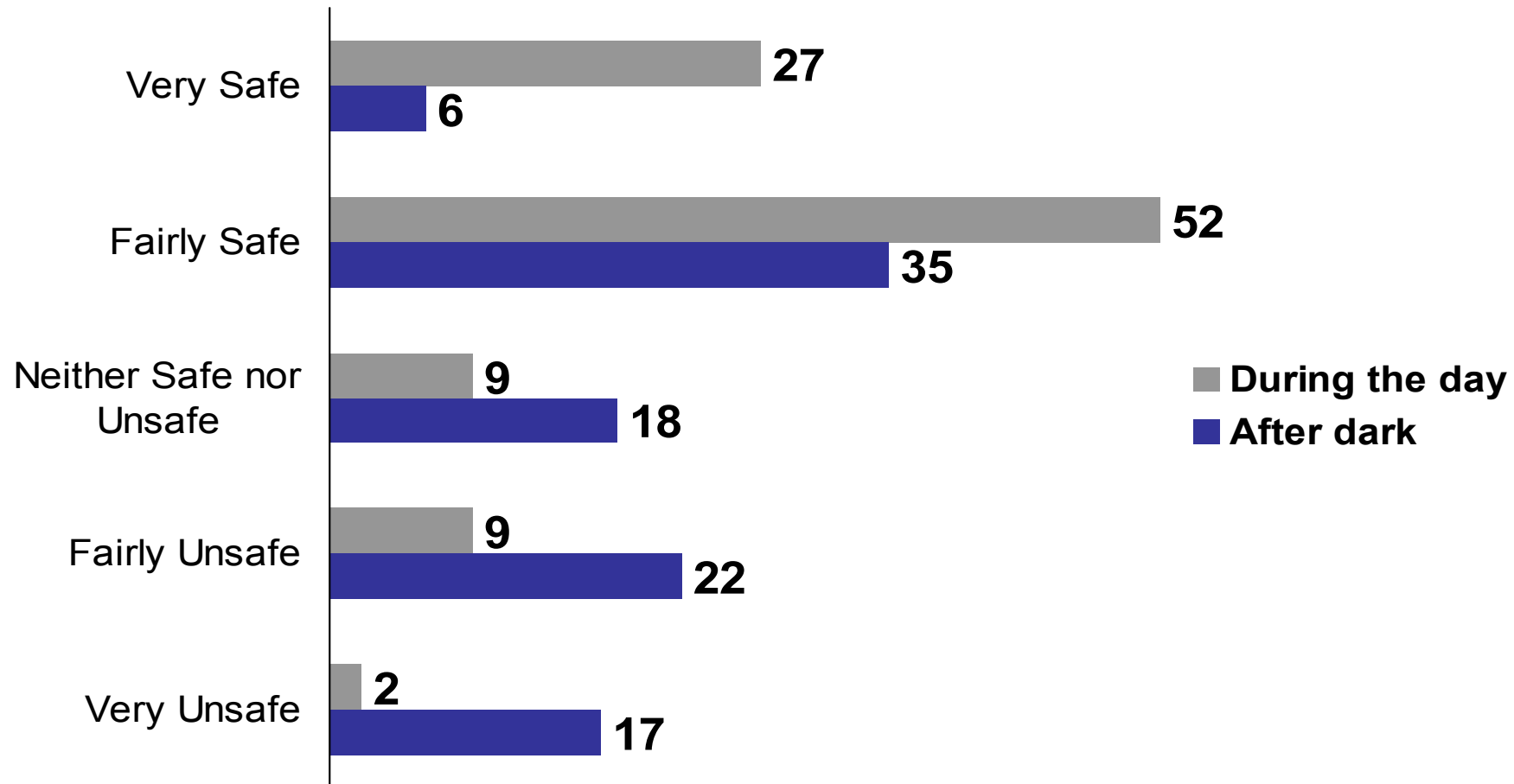
<b>UP:</b>	<b>%</b>
Repair of roads and pavements	+10
Street cleaning	+9
Parks and open spaces	+8
Refuse collection	+7
Public transport	+7
Recycling facilities	+6
Collection of council tax	+5
<b>DOWN:</b>	<b>%</b>
Nursery education	-4%

# Crime and Safety specific dimensions

# Safety concerns of Haringey residents

2007

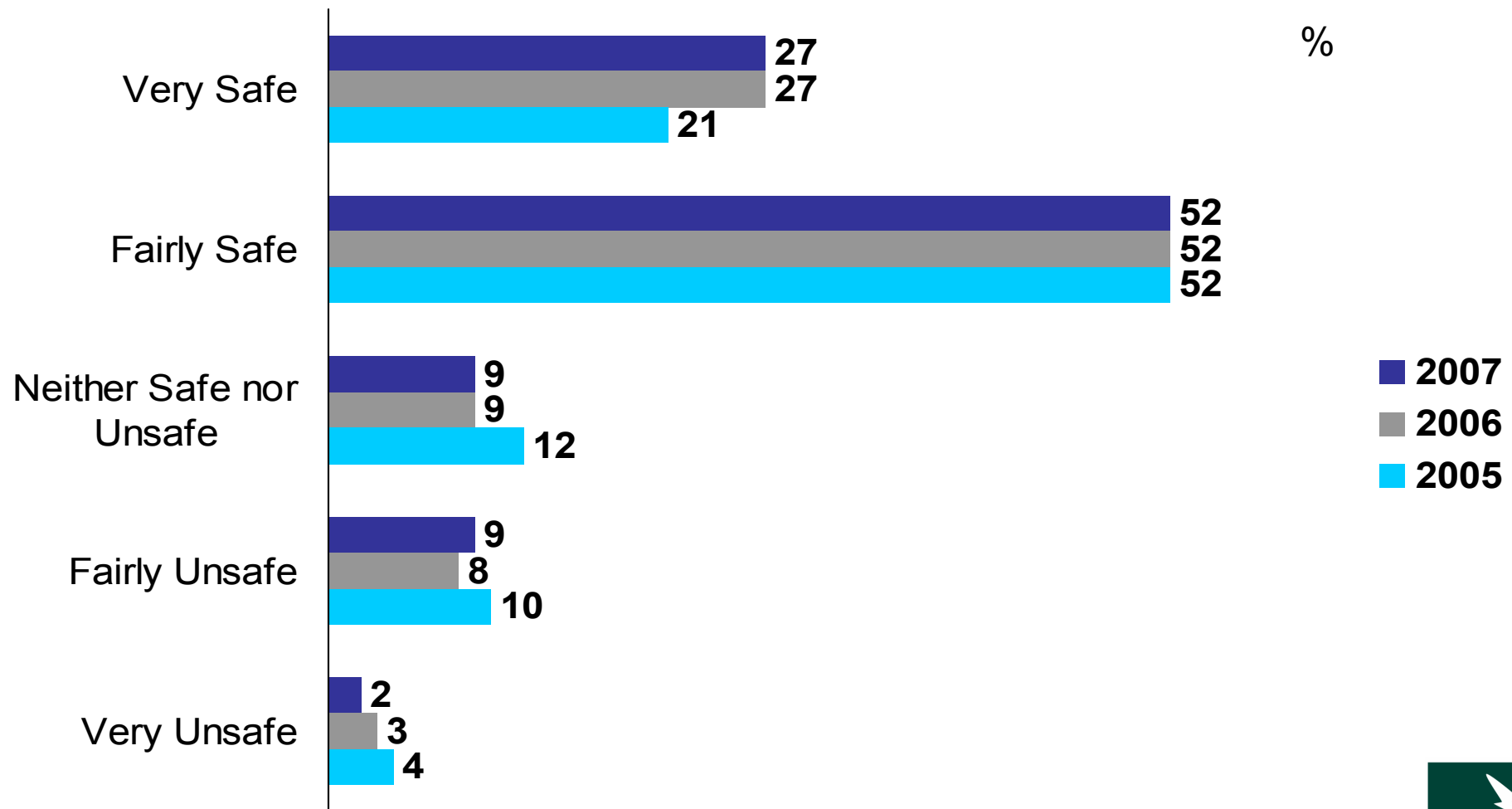
%





# Safety concerns of Haringey residents

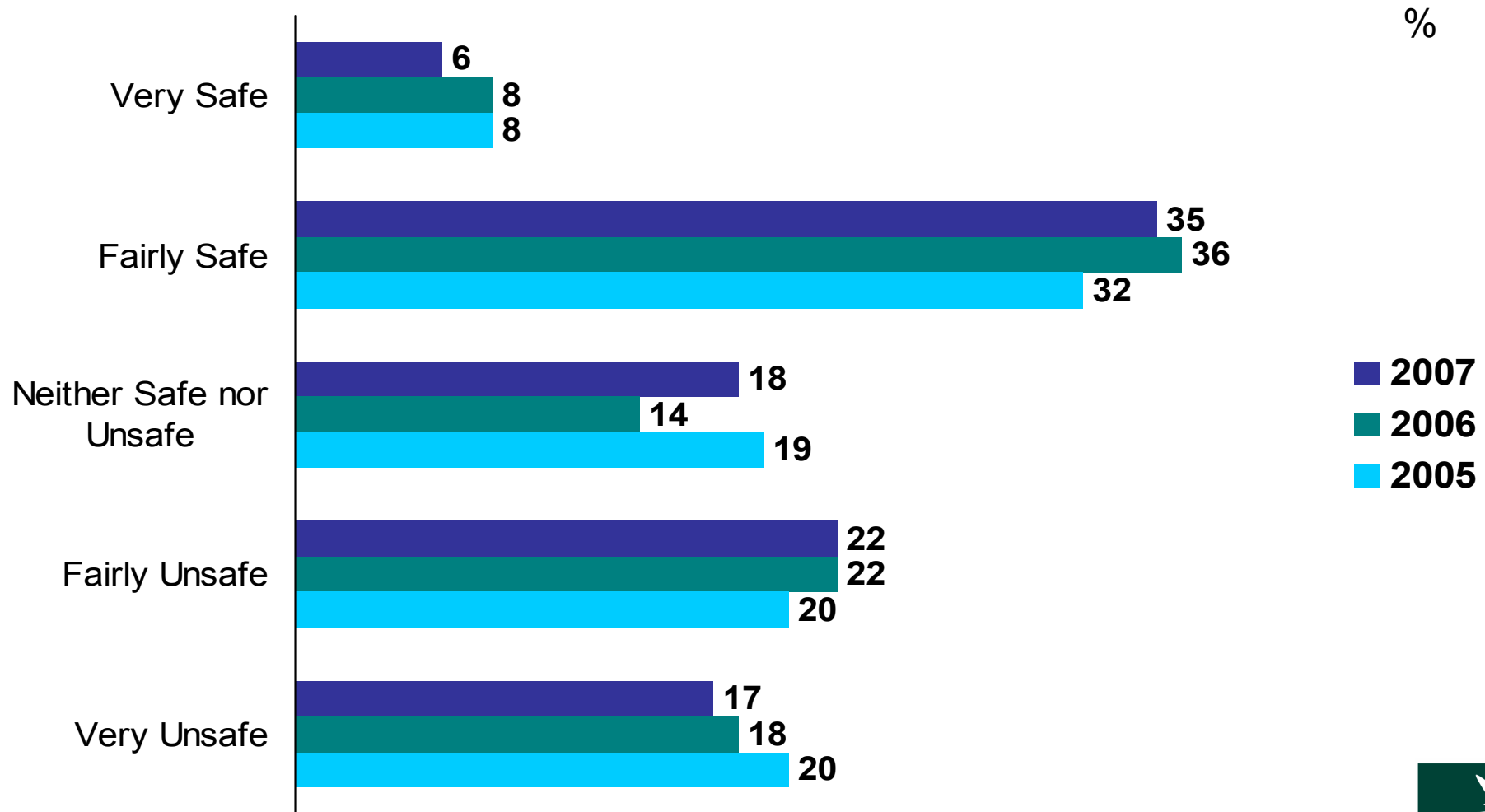
## During the Day 2005 v 2006 v 2007



Base: All Haringey residents (1018)

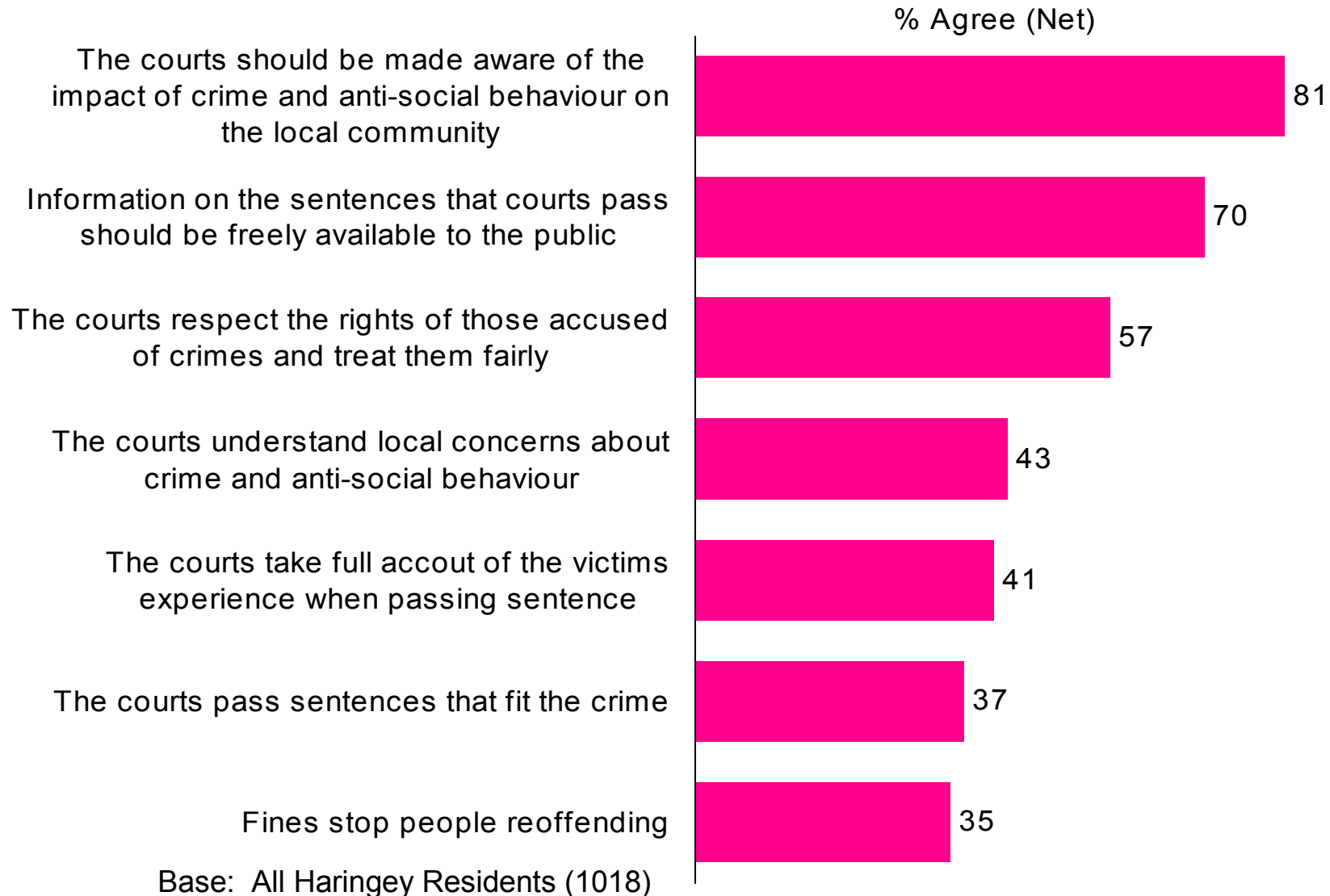
# Safety concerns of Haringey residents

## After Dark 2005 v 2006 v 2007



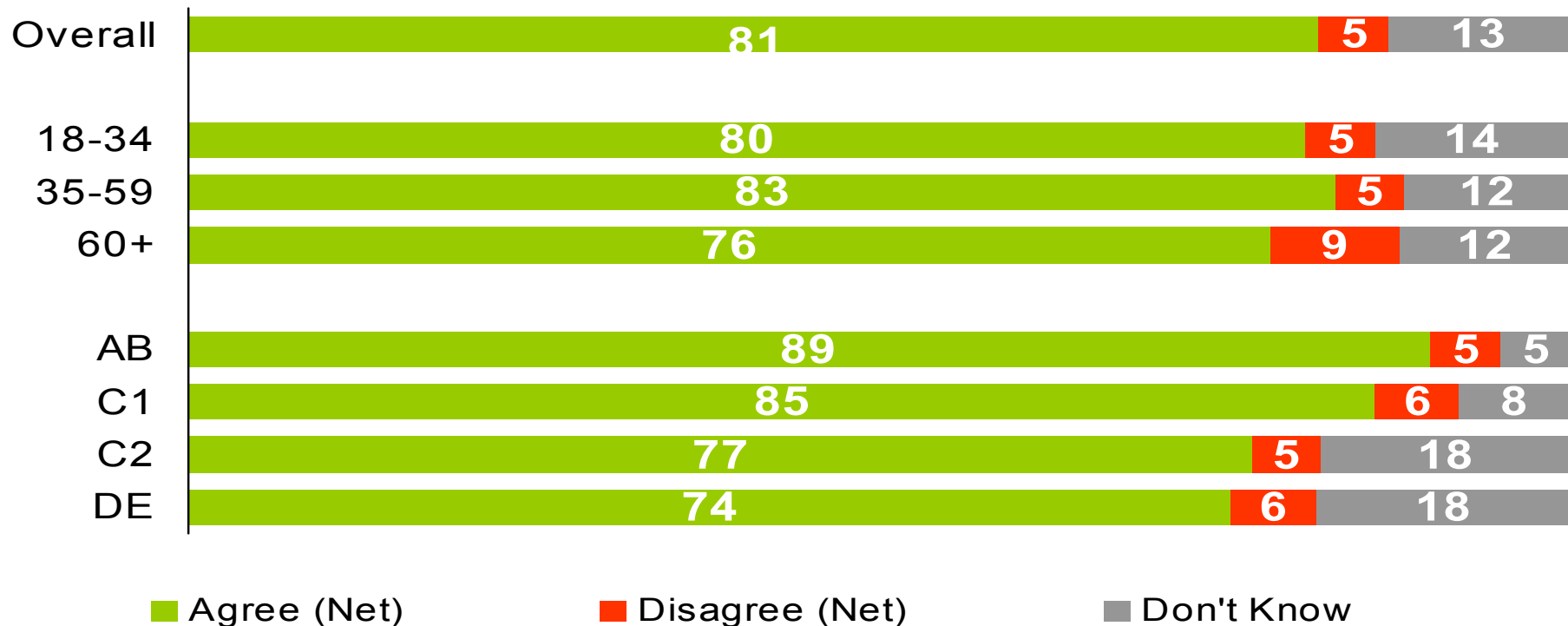
# Anti-social behavior and the Criminal Justice System

# Anti-social behaviour 2007

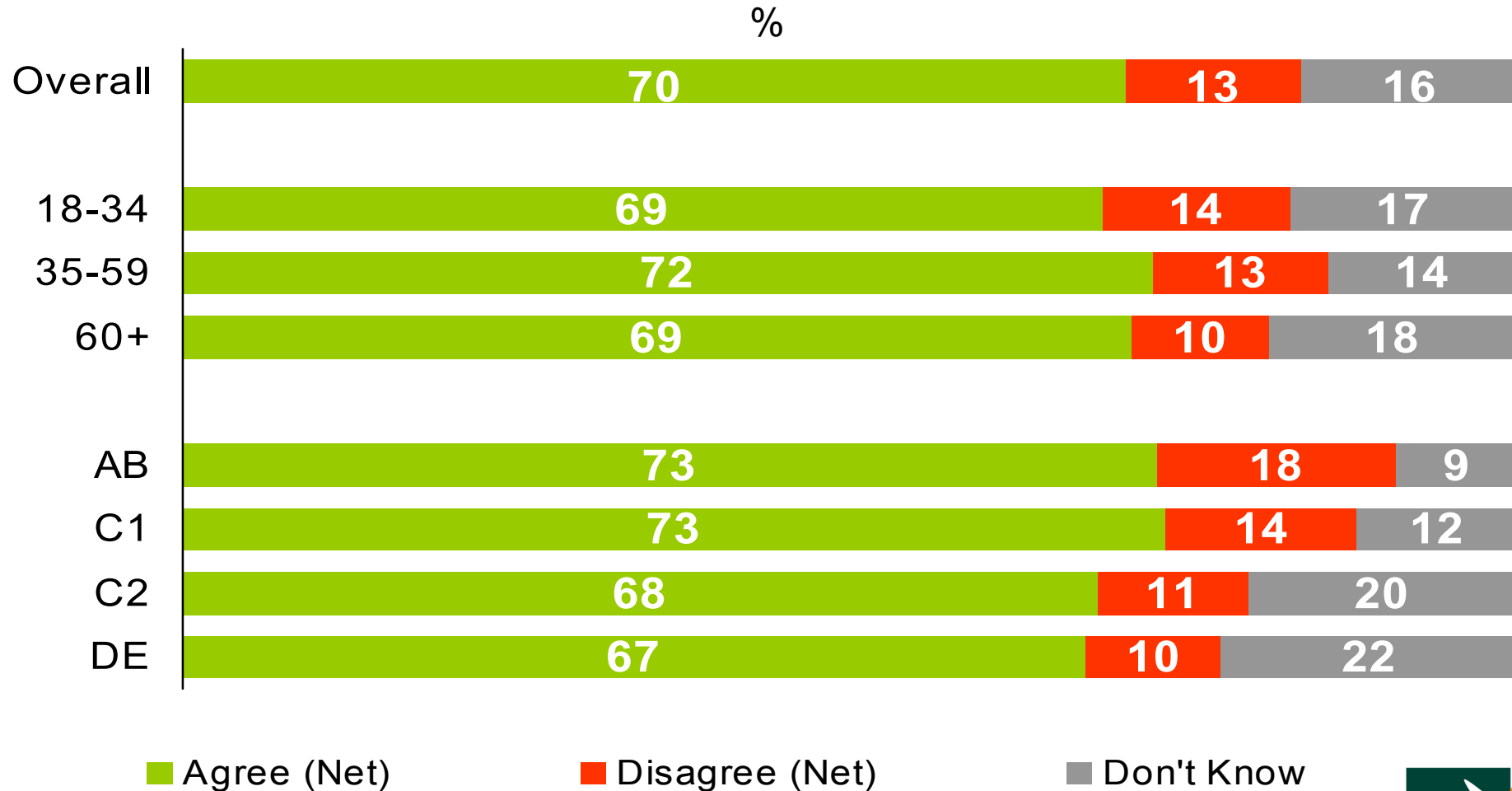


# The courts should be made aware of the impact of crime and anti-social behaviour on the local community

%

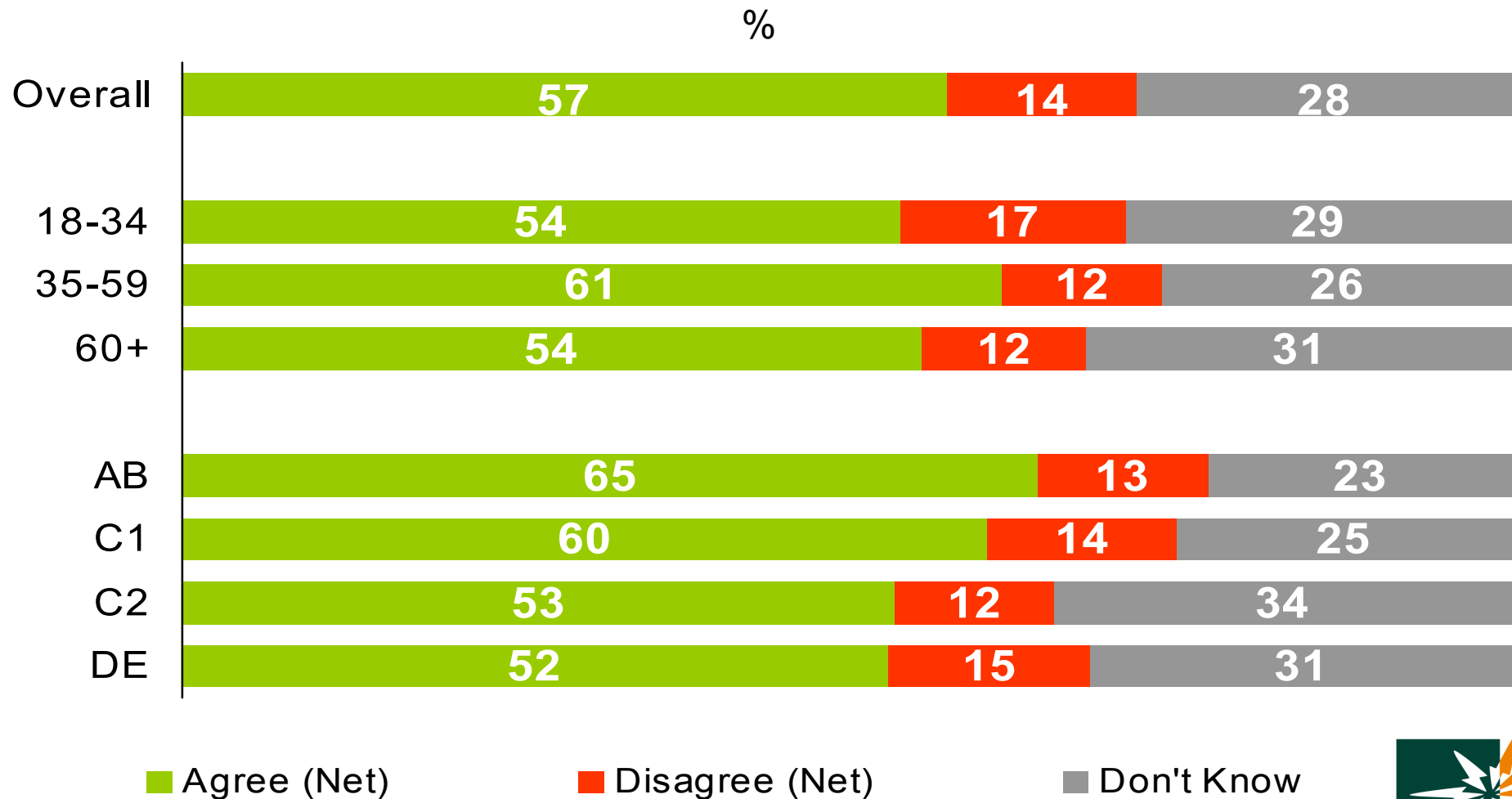


# Information on the sentences that courts pass should be freely available to the public

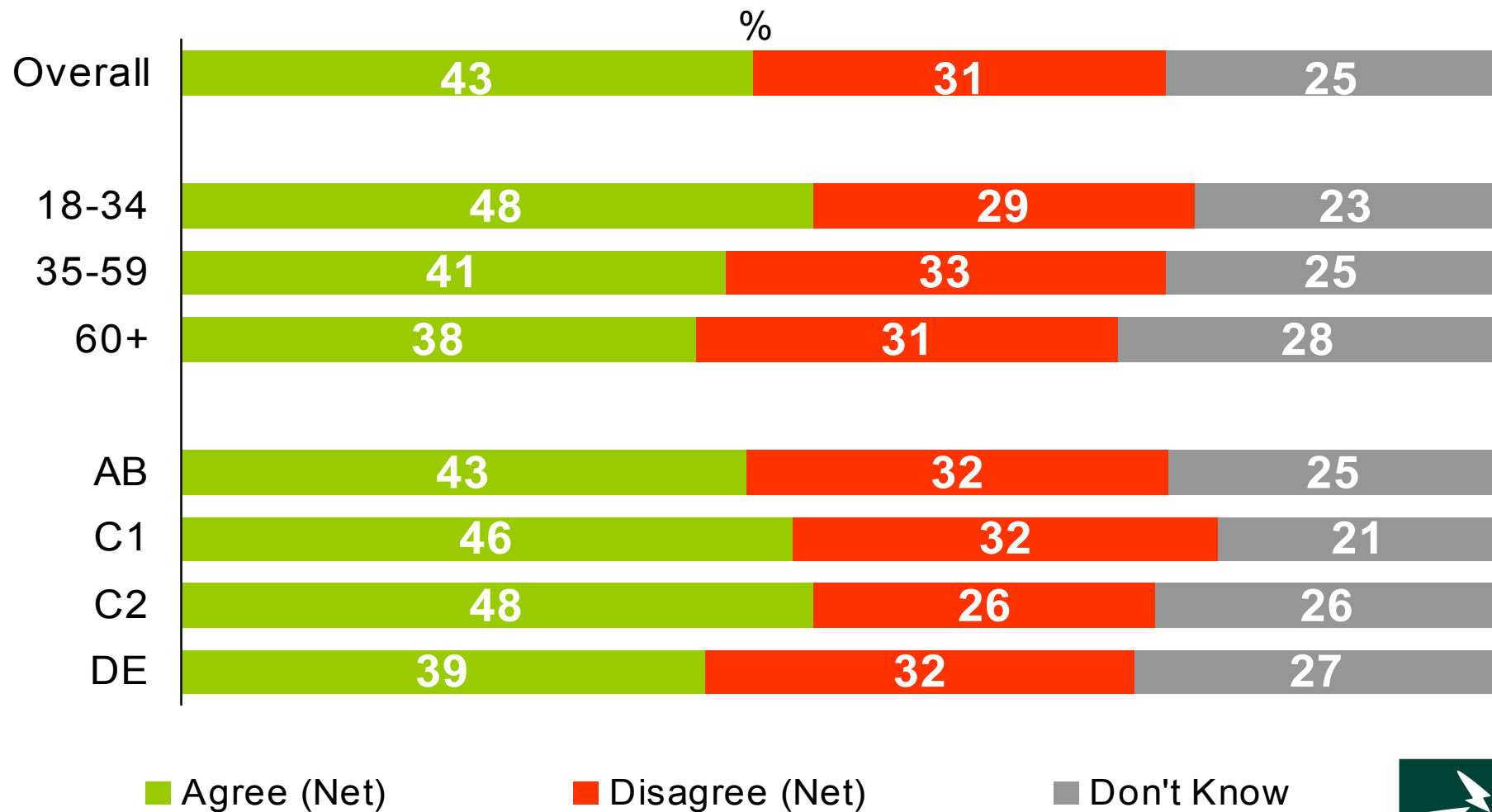


Base: All Haringey residents (1018)

# The courts respect the rights of those accused of crimes and treat them fairly



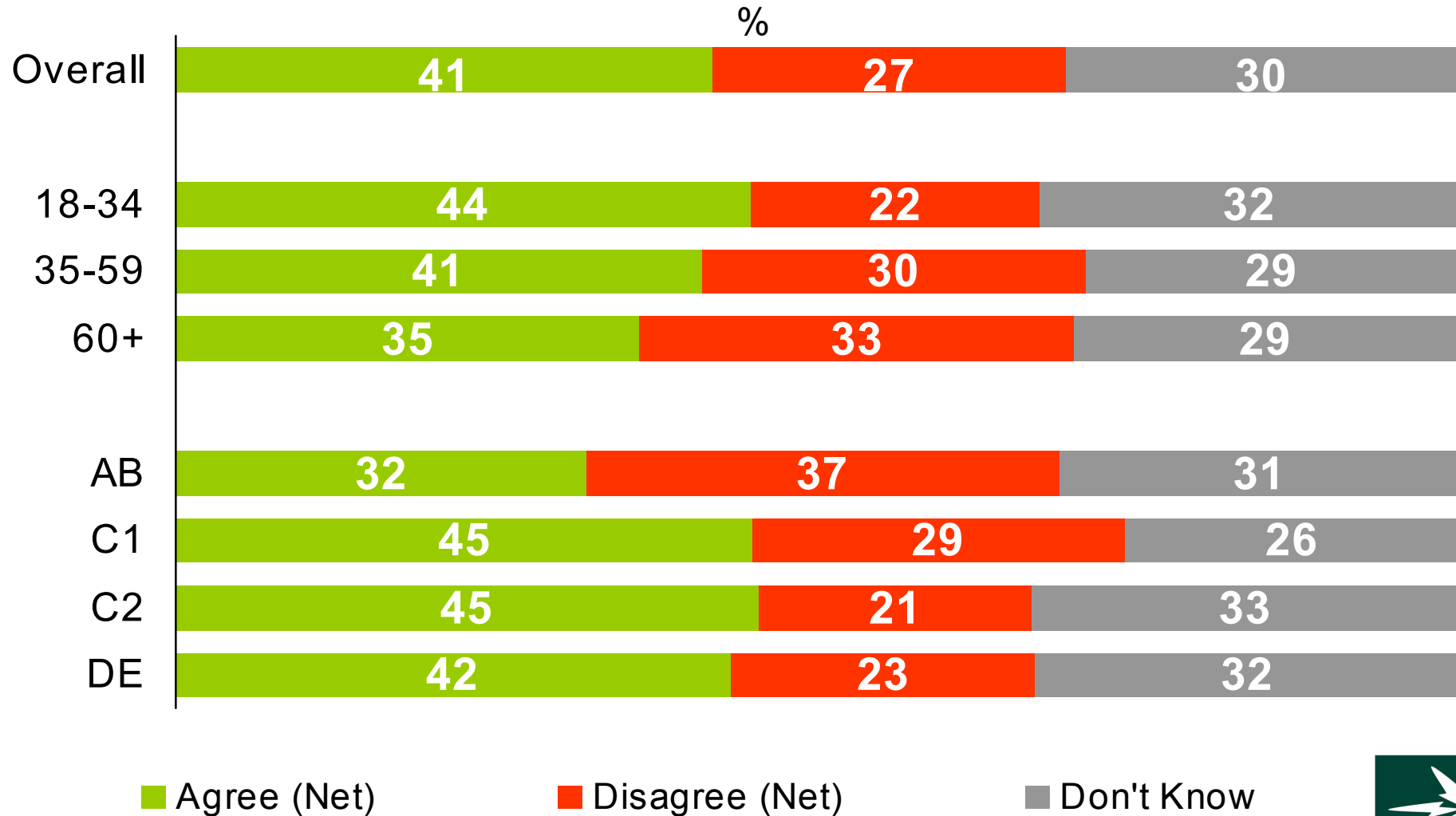
# The courts understand local concerns about crime and anti-social behaviour



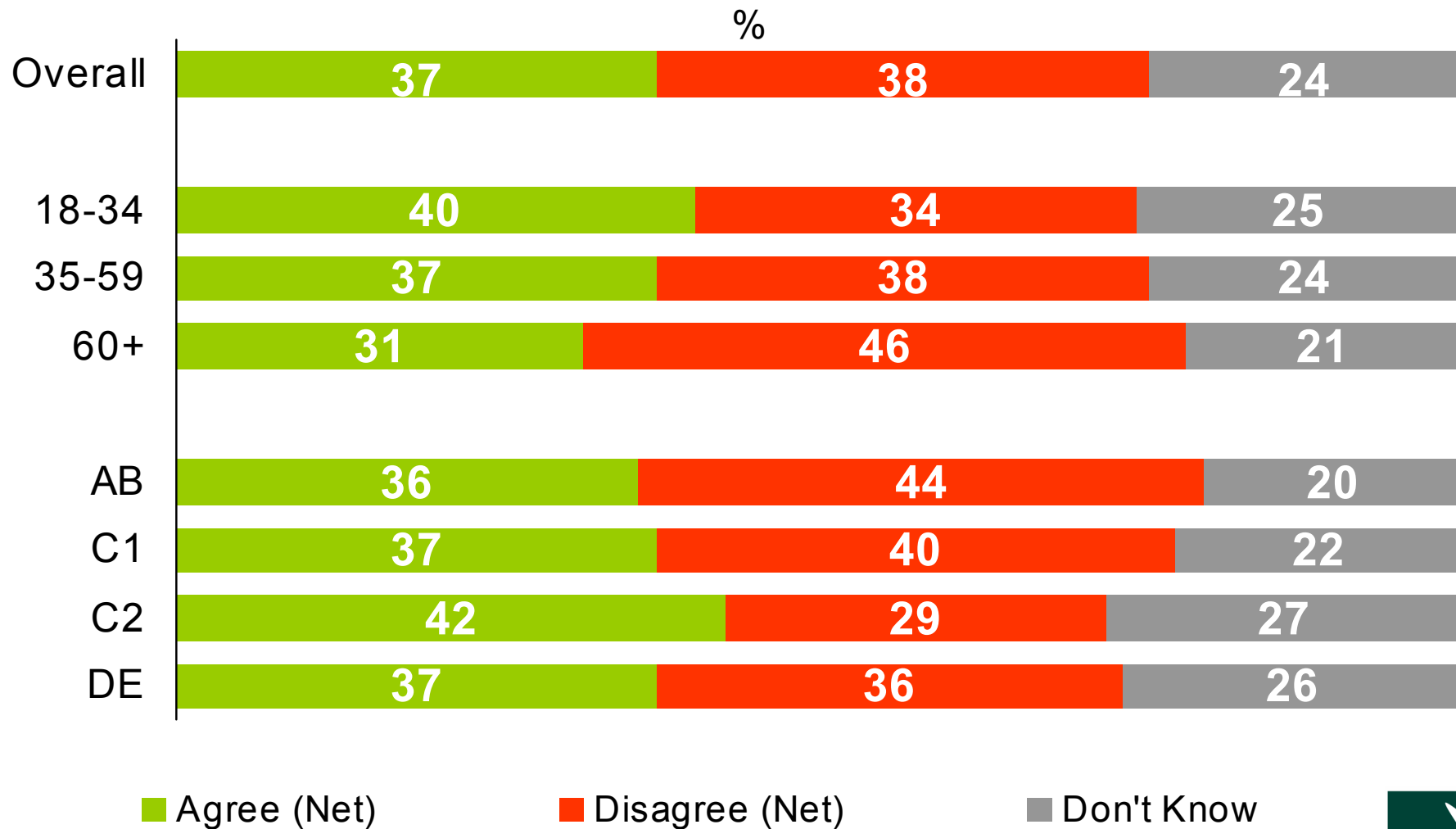
Base: All Haringey residents (1018)



# The courts take full account of the victim's experience when passing sentence

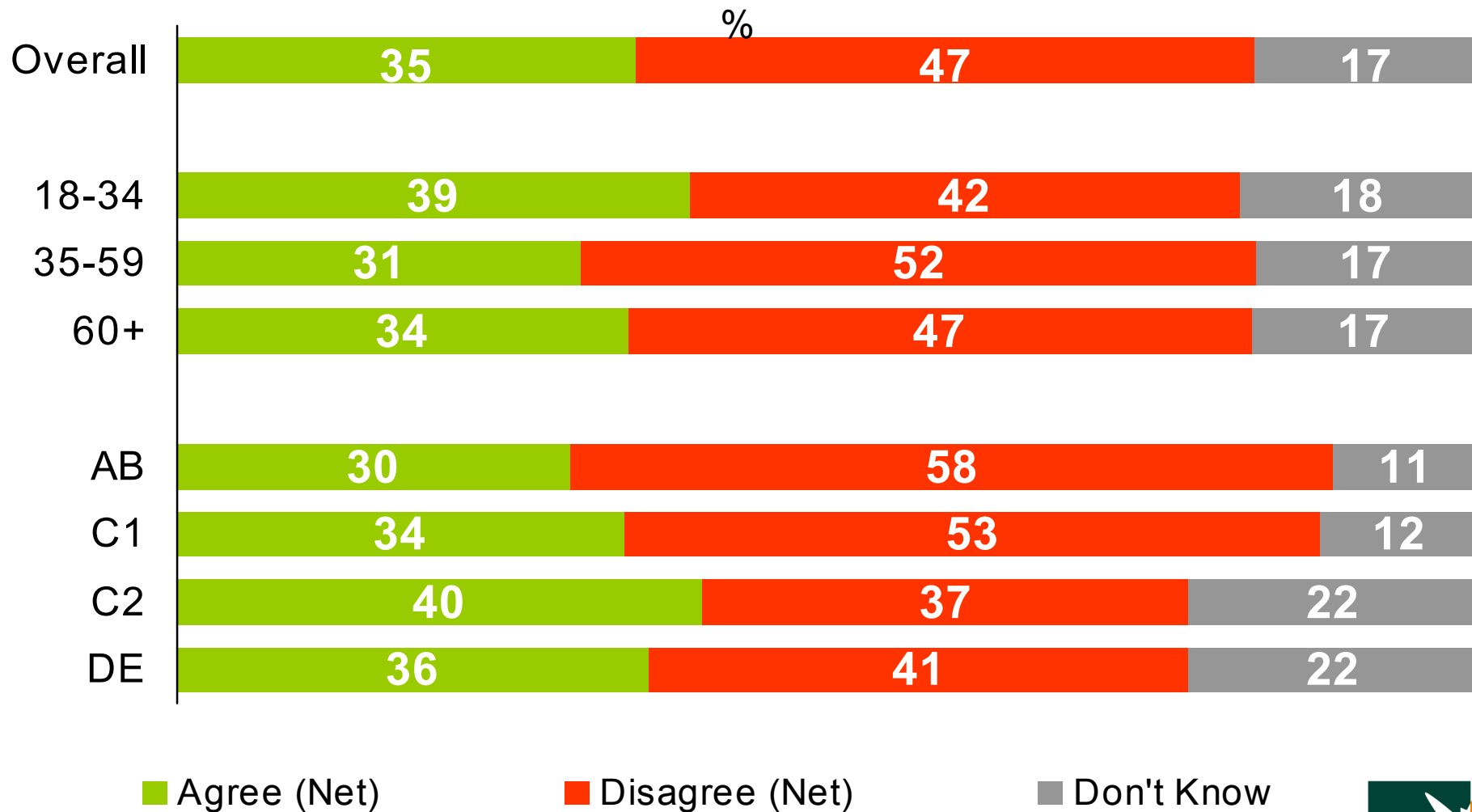


# The courts pass sentences that fit the crime



Base: All Haringey residents (1018)

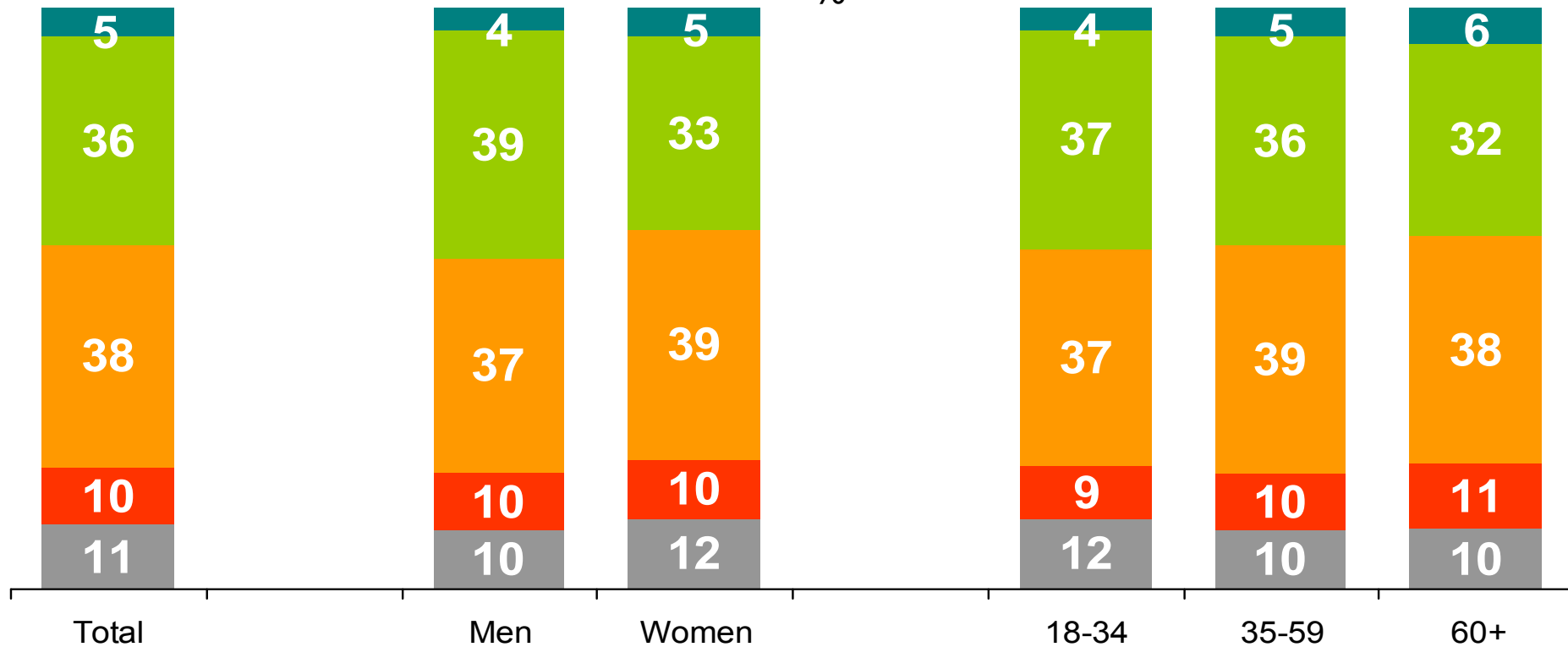
# Fines stop people re-offending



Base: All Haringey residents (1018)

# How confident are you that the Criminal Justice System is effective in bringing people who commit crimes to justice?

%



Don't know  
 Fairly confident

Not at all confident  
 Very confident

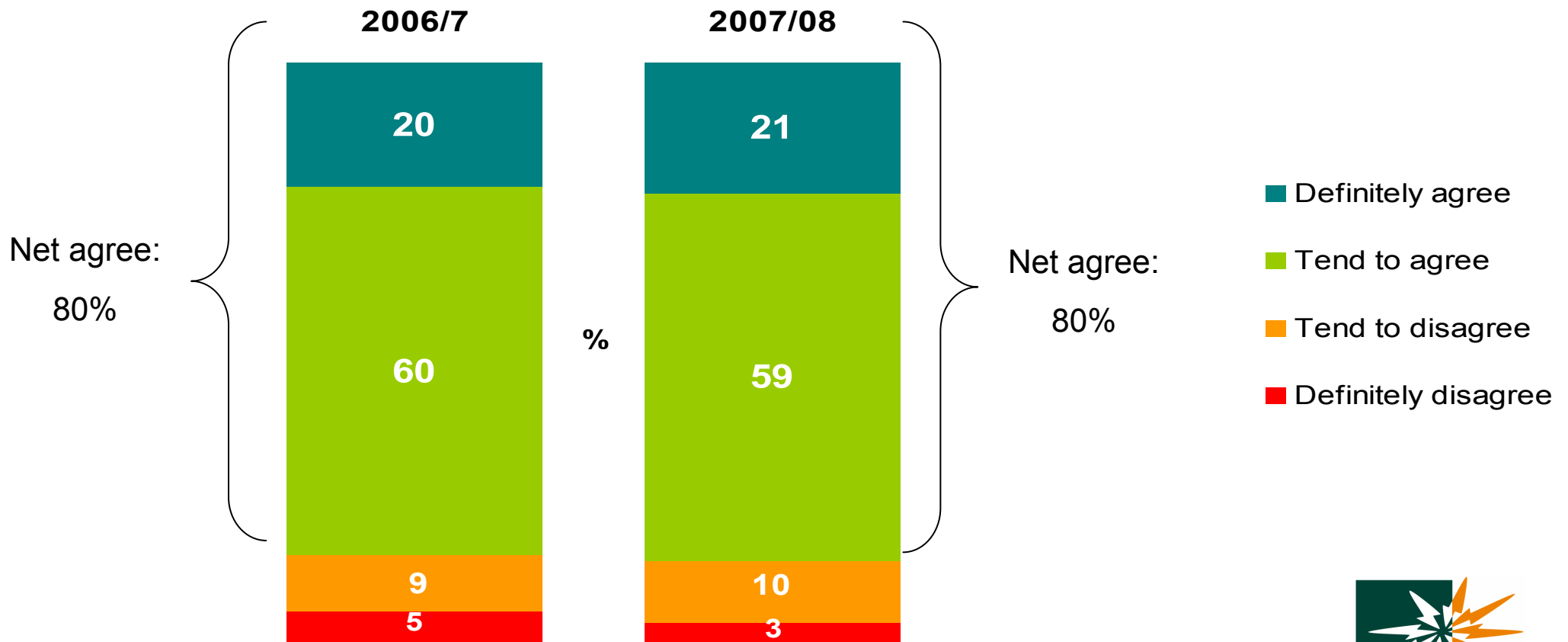
Not very confident



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# To what extent do you agree that the local area is a place where people from different backgrounds get on well together?

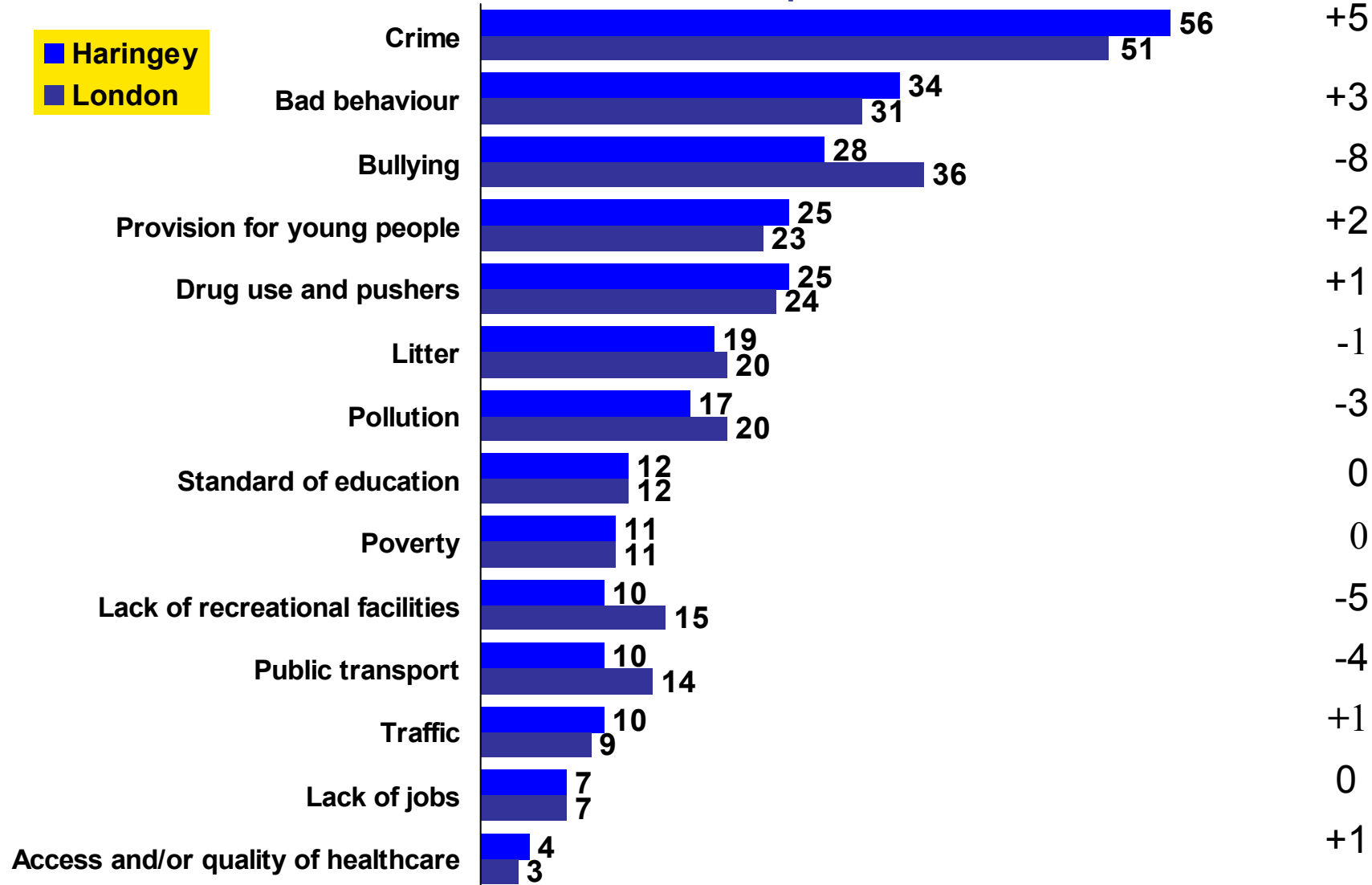
There is no change in residents that agree this year



# Areas of personal concern – Young people

## Greatest concerns: Compared with London

Diff. from London



\* Sig



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# Summary

- **Personal concern about crime is now at the lowest level since 2000**
- **Concern about crime tends to be lower amongst older residents (30%)**
- **Concern about crime is now lower than the London average**
- **Agreement with ‘Making the Area a Better Place to Live’ is now higher than the London average as is agreement with ‘Keeping residents informed’**
- **Safety concerns have remained about the same level**
- **Residents are largely in agreement that the Courts should be made aware of the impact of anti social behaviour (81%), however there is less agreement that fines stop people offending (35%). The level of don’t know responses to some of the Criminal Justice questions should be noted**

# Summary cont'd

- **Crime remains the main concern of young people, with 56% mentioning this as an area of personal concern**
- **Compared with last year, young people are less likely (-9%) to be concerned about the issue of Bullying**
- **Young people are much more positive in their assessment of local services compared with adults – particularly over primary (+32%) and secondary (+36%) education. However young people were less positive about the image of the Council, with 28% fewer young people believing that they are kept informed by the Council**
- **Most residents receive information about the Council from ‘Haringey people’ and by leaflets through the door – these are also the most preferred options**
- **Use of the Council website is up 4% on last year & regularity of receiving ‘Haringey people’ is up by 8%**